

RS-SQL 2.09—Moving Your Business Forward

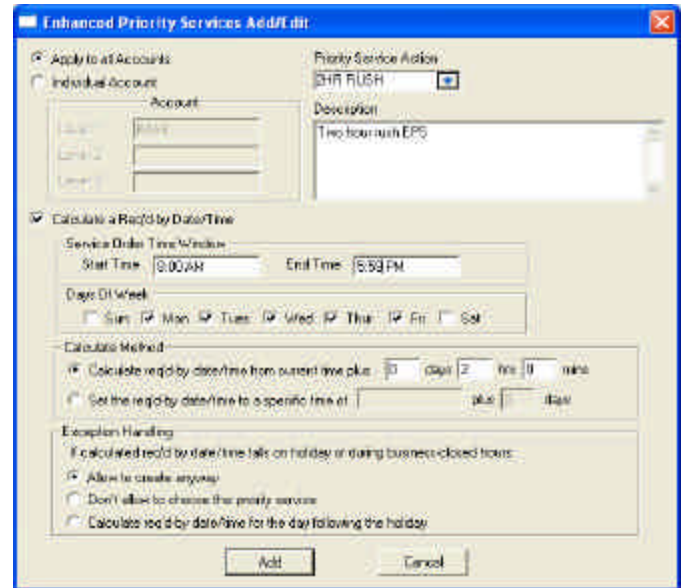
NOTE: This data sheet is not intended to replace the RS-SQL 2.09 Official Release Notes, but rather to identify some of the more significant changes to the software. It is critical that you thoroughly read the RS-SQL 2.09 Release Notes before proceeding with your upgrade.

Preliminary Steps Before Upgrading

To ensure a smooth and successful transition to Version 2.09, the following are just some of the significant steps that will need to be accomplished:

- Upgrade any Windows NT Operating Systems running RSWeb® to Windows 2000 or Windows XP.
- Install Adobe Acrobat Reader Version 5.0 or Above
- Upgrade all RSMobile® Hand-Helds to the Windows Mobile 2003 Operating System.
- With this new release, RSWIN.INI configuration settings will now be read from the RS-SQL database, to prevent you from accidentally deleting any files and enhancing security. To ensure that the settings were saved properly to the database, use the RS-SQL Administration program.
- RSWEB.INI configuration settings will now also be read from the database. However, if you are upgrading from a version lower than 2.08, the upgrade program **WILL NOT** transfer the settings in the RSWEB.INI file to the database. As a result, after upgrading you will need to reconfigure the settings using the RS-SQL Administration program.
- Backup your database before and after upgrading.
- Install Macromedia Flash Player on all RSWeb Client PCs.
- Install the latest SQL Server Service Pack, as outlined in the RS-SQL Installation CD.
- If upgrading from Version 2.01 or 2.02, check release notes for important information relating to RSMobile Comm Sessions, Document Activity and Item Alias Queries.
- Contact Technical Support if you are currently using custom software developed by O'Neil. The software shipped on the RS-SQL CD for this new release contains **ONLY STANDARD** RS-SQL software. **DO NOT** install if you are currently using custom software.

Technical Support is always available to answer any questions you may have, or assist you in performing any of these preliminary steps.



RS-SQL Interface Highlights

RS-SQL is SQL Server 2005 Compatible.

In line with our goal to keep moving your business forward, RS-SQL Version 2.09 is fully compatible with the latest version of Microsoft® SQL Server 2005.

Create and Send Invoices by Email.

You now have the option to create, save or email (as an attachment or link) PDFs of invoices and invoice account summaries, so that specified users can view them through the Web or as an attachment to an email. When viewed through the web, you will now even know when your customer looked at their invoice.

Required By Date & Time can be Automatically Calculated.

A popular request has been for RS-SQL to calculate the date & time when creating a work order or web order. With the new Enhanced Priority Service feature, you can set up your business hours and holidays; then setup the priority calculations (see diagram above) for each service, even by account. Now you can ensure Service Level Agreements are adhered to.

Purchase Order Numbers can be Added via the Work Order Screen.

The Work Order screen now allows you to enter a Purchase Order number. This is then printed on the work order, overriding the default Account Purchase Order, if used. This allows greater flexibility for your customers when allocating charge backs for work orders.

Put Your Company Logo on Your Work Order.

Your company logo, or any logo, can now be added to the top of your work orders, giving you a more professional image.

Priority Service Analysis Report Added.

A new report is available that breaks down priority services by work order or item. This allows you to create a Pie Chart showing the priority services for selected accounts during a specified date range. When completed, the report appears as a PDF that can be printed, saved or emailed.

Revenue Trend By Salesperson Report Added.

You requested reporting capabilities that would indicate how each of your sales people is generating revenue and this new feature enables you to do that. By customer or range of customers, you can see an analysis of the revenue for a selected date range. When completed, the report appears as a PDF that can be printed, saved or emailed.

Revenue Detail by Account or Salesperson Report Added.

Now you can also compare your revenue details by account or salesperson. Get a greater understanding of where your revenues come from. When completed, the report appears as a PDF that can be printed, saved or emailed.

RSMobile Interface Highlights

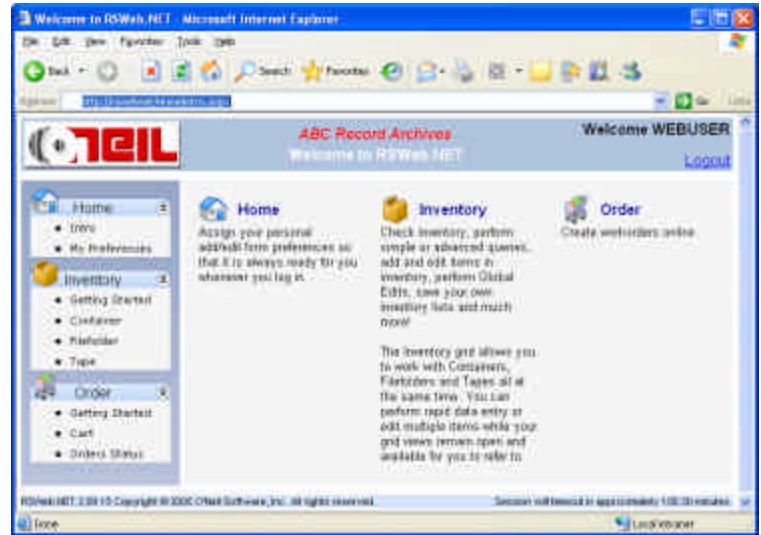
Symbol's MC9000 Hand-Held is Now RSMobile Ready

The MC9000 has been added to the growing range of hand-helds supported by RS-SQL, ensuring accuracy levels in billing and saving time and money. This hand-held enables mobile users to complete activities that could only be previously realized at the workstation (tasks such as creating, updating and amending work orders), without any involvement later by your customer service staff. Shortens process implementation time from hours to just minutes.



RSWeb.NET Interface Highlights

RSWeb.NET is the latest Web Interface offering from O'Neil Software. This release includes a beta version of this latest feature. The pre-release version is available for your review and for testing purposes. If you are interested in installing the



beta version, please contact O'Neil Technical Support. RSWeb.NET has some exciting new features, please see the separate RSWeb.NET Overview Data Sheet (DS002301/06) for further information.

About O'Neil Software

Committed to leading the industry, the name O'Neil Software has become synonymous with **accuracy, flexibility, experience and delivering results** in record storage management. For 25 years, O'Neil has been the software and hardware **solutioneers™** for over 850 record centers in more than 58 countries, ranging from start-ups to multi-nationals.

Regional coverage includes the Americas, Europe, India/Middle East and Australasia.

You can learn more about O'Neil Software by visiting our website at www.oneilsoft.com



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