RSWeb®.NET

Web–Based Access For Your Clients

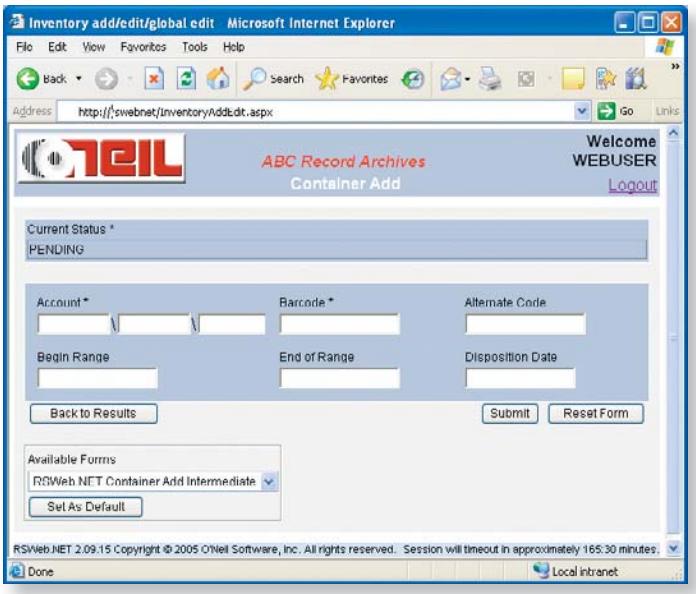
RSWeb.NET - The Power of Information At Your Clients' Fingertips

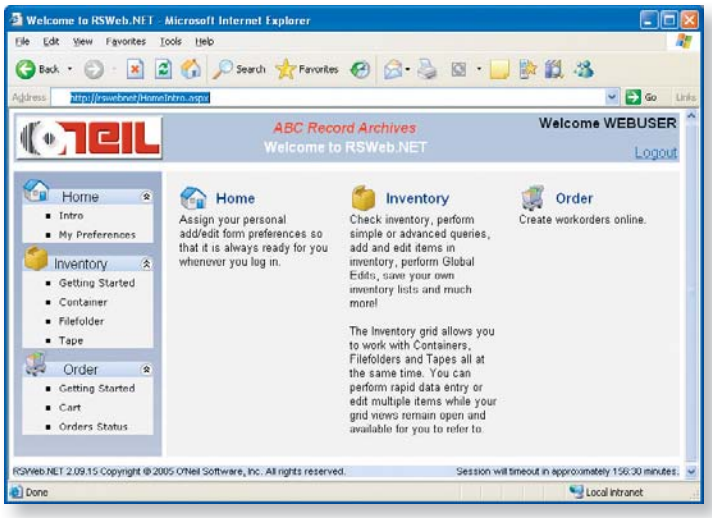
Want to give your clients more immediate access to their records? Lighten the records management burden of your customer service staff? Lower your overhead, expenses and set the standards in your market?

O'Neil Software has harnessed the power of the Internet and Microsoft®'s latest .NET technology, to make your record center a true extension of your clients' operations. As part of our complete suite of fully integrated software (RS-SQL® and award-winning, AT&T® Certified RSMobile®), RSWeb.NET provides your clients with fast, flexible and real-time access to all their business information, right when they need it, a mouse click away!

A modern, stable and robust solution that can address your current needs, now your clients have access to your record center's RS-SQL database. They can perform many tasks themselves, eliminating unnecessary emails, faxes and telephone calls. No longer does your Customer Service Representative have to re-key an order or look up information. The power is now in your clients' hands through a standard Web browser, anytime, day or night, from anywhere in the world.

Maintaining all the capabilities of our previous RSWeb® module, RSWeb.NET is a more flexible, user-friendly and powerful model for doing business with your clients. With customizable data entry screens, instant reporting and powerful queries at their fingertips, your clients will have greater access and control of their records than ever before.





Meet Client Demands Without Creating A Customer Service Burden

RSWeb.NET significantly enhances your ability to serve your clients more efficiently through the Internet, while improving your operational efficiency. The software frees up your internal staff, so they can tend to other important tasks.

This extended access to information enhances client communications. Instead of waiting for answers from your staff, your client can quickly and easily query the database, order supplies, add new inventory, edit inventory information, generate reports, request services and even monitor the status of orders. All this takes place directly from their desk, saving time and eliminating costly errors.

Ease-of-use is at the core of O'Neil's design philosophy. Simple and user friendly screens walk clients through every step of the way, providing them with the incentive to order online more often and with complete confidence. And because of the flexible Microsoft.NET architecture, you can customize language, access queries, add/edit dialogues and reports that meet the exact needs of your clients.

Convenience and Control

Web-based access to RS-SQL offers two immediate advantages:

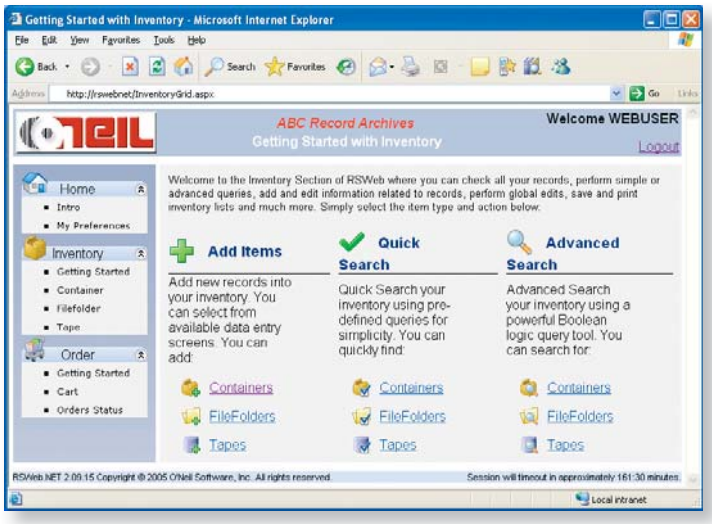
- Your clients gain a powerful and convenient new way to manage their records and place orders.
- Your clients have control over their own stored records, even though they are stored off-site at your facility.

Feature-Rich Functionality and Flexibility

From data entry to custom searches, queries to service requests, RSWeb.NET offers your clients feature-rich functionality and flexibility. They can easily order record storage services and supplies; schedule pickups and deliveries; check on the status of work orders and service requests; define and update item descriptions in selected records; and get 24/7, 365 days a year access to reports on their record activities, printable from their desktops.

The ultimate in connectivity, here are just a few of the features of RSWeb.NET:

- **A Simplified, Modern Interface** – features a contemporary, clean look & feel.
- **Getting Started Page** – offers a quick and easy intro to RSWeb.Net for the first time user.
- **Intuitive Menu System** – allows your clients to easily search and work with their records.
- **Customizable Data Entry Screens** – using selected fields and personalized terminology, clients can add and edit their records before you pick them up – no more paper transmittal sheets!
- **Customizable Field Masks** – ensures that consistent data entry is guaranteed.
- **Pre-Defined "Quick Searches"** – clients can personalize, using their own terminology. They can also create their own searches using an advanced search tool.
- **Instant Reports** – clients can search the database and print the results out instantly, right from their own office.
- **Instant Work Orders** – clients can create their own work orders immediately.
- **Order Services** – clients can schedule pick-ups, deliveries; place requests for jobs such as reboxing; purchase supplies or check on the ETA status of orders... anytime.



RSWeb.NET - Are You Ready?

So why should you offer RSWeb.NET to your clients? Consider the following questions and what your answers might be:

- If many of your orders were received and entered into your system "automatically," how much would that save you in customer service costs?
- If you didn't have to stop to answer the telephone as many times during the day, how much time would you save?
- If your clients could quickly answer many of their own questions, how much better would they feel? What's that worth?
- What is it costing you not to have web access?

About O'Neil Software

Scan. Store. Manage. Deliver.™ Committed to leading the industry for over 25 years, O'Neil has been the software and hardware ***solutioneers™*** for over 850 record centers in more than 60 countries, ranging from start-ups to multi-nationals.

O'Neil's solutions manage/track multiple types of data including traditional storage boxes, file folders, documents and tapes; from deposit to destruction, work order to invoice. We are also known as the industry pioneers for barcode tracking, portable printers, laser scanners, wireless handhelds and web technology. O'Neil's products consistently offer enhancements and new features that improve ease of use not found anywhere else.

Our flagship product, RS-SQL, is the most competitively-priced software solution on the market, ensuring record center productivity and profitability. O'Neil's RSMobile software was the recipient of the 2005 Symbol® (now Motorola®) Enterprise Mobility Solutions Award for the North American Region. Additionally, our company is Microsoft Gold and AT&T Certified.

Regional coverage includes the Americas, Europe, India/ Middle East and Australia. You can learn more about O'Neil Software by visiting our website at www.oneilsoft.com.

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